

MUCH BIRCH SURGERY

NEWSLETTER

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We would like to wish all patients and friends a very Merry Christmas and a Happy New Year. Please see further in the newsletter a list of our opening and closing times for the festive period and New Year. As always the staff at Much Birch are donating to a charity instead of sending Christmas cards. Our chosen charity this year is Great Ormond Street Hospital - if anyone would like to donate to this charity too please speak to reception.

We have recently had a problem with our automated arrivals board, we apologise for the inconvenience this may cause, but for the time being please could you check in at reception.

Medication for the Christmas period—please give the dispensary at least 72 hours notice for repeat medication **PLEASE DON'T** leave your order until the week before Christmas—at this time of the year they are always extremely busy and they do have to wait for stock to come in from outside agencies which can take time so please be patient and they will deal with your request as soon as they are able. The repeat line is open daily between 10:00 and 12:30 but due to the time of year the demand is great and you may find you cant get through straight away, please persevere, but you can try other ways such as dropping your list into the surgery, faxing your request or registering for EMIS access where you can order your medication on line (and book appointments too!).

If you would like to register for EMIS access please speak to a receptionist who will give you your log in details. **PLEASE NOTE**—if you do book appointments on line make sure that you check to see if a locum doctor is covering the clinic (it will say LOCUM by the name of the doctor that you are trying to book an appointment with. We also have a very useful website—please have a look at it—it offers all sorts of information and you can also read this newsletter on it if you haven't managed to pick one up from the surgery www.muchbirchsurgery.co.uk



MUCH BIRCH SURGERY

CHRISTMAS AND NEW YEAR OPENING AND CLOSING TIMES FOR SURGERY AND DISPENSARY



DAY	DATE	OPENING/CLOSING
FRIDAY	23 DECEMBER	NORMAL SURGERY/DISPENSARY OPENING HOURS
MONDAY	26 DECEMBER	CLOSED
TUESDAY	27 DECEMBER	CLOSED
WEDNESDAY	28 DECEMBER	NORMAL SURGERY/DISPENSARY OPENING HOURS
THURSDAY	29 DECEMBER	NORMAL SURGERY/DISPENSARY OPENING HOURS
FRIDAY	30 DECEMBER	NORMAL SURGERY/DISPENSARY OPENING HOURS
MONDAY	2 JANUARY 2012	CLOSED
TUESDAY	3 JANUARY 2012	NORMAL SURGERY/DISPENSARY OPENING HOURS

FLU SEASON—we have had a very successful flu vaccination season—we held two flu clinics in October which were very well attended. **A NOTE FOR NEXT YEAR**—please remember to collect your invitation —why not make a note in your diary or on your calendar for the end of September —**FLU SATURDAYS** are always at the beginning of October. Mr and Mrs Dowsett again provided tea and bacon butties and cakes at both of the clinics and raised £857.25 for McMillan Cancer, they thank everyone for their generous donations. Our grateful thanks and appreciation to them for all their hard work

NEW STAFF—We have recently been joined by two new members to our dispensary team, Anne Parker and Wendy Appleby, we would like to welcome them both to the team at Much Birch.



CONGRATULATIONS FROM US ALL TO: to all our dispensers who over the past few years have undertaken and passed their NVQ 2 qualification in dispensing. They have all worked very hard at their studies and passed with flying colours. We also have two members of staff who are currently undertaking their NVQ 3 in dispensing—watch this space for their results too!!

